ACI Welcomes The Virtual Care Group as a Corporate Partner

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Telehealth Made Easy for Higher Ed

The Virtual Care Group (VCG) has joined ACI as a corporate partner. VCG is a Los Angeles-based telehealth firm that specializes in providing online medical care and behavioral well-being services directly to students. The new ACI-VCG partnership is for three years.

"I'm delighted to welcome The Virtual Care Group as a new ACI corporate partner," said April Arnold, ACI executive director. "Its services are highly regarded by other state councils that have partnered with the company on behalf of their member schools. Wellness and mental health continue to be topics at the forefront of many organizations. VCG recognizes that every campus is different and can tailor services in affordable ways to help higher ed students manage their lives for ultimate success."

"Students need more support than ever before to complete their educational programs," said Emily Pettit, VCG's vice president of strategic partnerships. "This increased need is running headfirst into exhausted frontline staff or unfilled positions. In aggregate data gathered from our campus partners nationwide, we found that 84 percent of students who use our behavioral-health services never sought support of any kind on campus."

Telehealth services save on costs, are easily available

VCG's telehealth services include counseling, urgent care, life coaching and on-demand crisis counseling, and are available 24 hours a day, 7 days a week and 365 days a year. With VCG, colleges and universities can make telehealth services available to students at less than the cost to add staff, Pettit said. In addition, ACI-member colleges and universities will benefit from "association volume discount pricing," meaning that as the number of people covered increases, the price decreases.

VCG's solutions remove common barriers to accessing health-care services, Pettit said. For example, students seeking VCG's services do not need health insurance, credit cards or Social Security numbers. VCG's services are available at no cost to students, with no caps on services, she said. Health-care providers are state licensed, U.S. board-certified physicians. Counselors are licensed, with master's degrees.

To learn more, contact Emily Pettit, vice president of strategic partnerships by email at emily@thevirtualcaregroup.com or schedule a demo.

ACI's corporate partners provide helpful services to members

In addition to VCG, ACI has seven other corporate partners, including Ardeo Education Solutions, Degree Insurance, Expense Reduction Analysts, Graystone Consulting, Michael Best, Quest Food Management Services and Sikich. These partners enhance ACI's work and provide valuable services to ACI-member colleges and universities, Arnold said.